MANATUS HOTEL
Tortuguero, Costa Rica



www.manatuscostarica.com

Located on the Main Water Channel
National Park TORTUGUERO, the North Caribbean, Costa Rica

Tortuguero is on Costa Rica's North Caribbean Region, one of the most diverse National Parks, with 11 ecological habitats, from high rainforest to herbaceous marsh communities. Back of the lagoon is a coastal rainforest threaded by an infinite maze of serpentine canals and streams fed by rivers flowing from the central mountain range

A room at **Manatus** Hotel begins with an extraordinary sense of peace and solace. Your exclusive room is designed to inspire; its beauty connects you with the surrounding environment of a wildlife sanctuary and of water canals. Enjoy nature at its maximum splendor, without sacrificing comfort; our pool next to the canal gives our guests the illusion of becoming one with the wild."

NATIONAL GEOGRAPHIC

We received the "NATIONAL GEOGRAPHIC FLAG", thanks to the support, that the hotel has been giving for a program to protect the Manatee, threatened species in Tortuguero.

In **Manatus,** and attention of quality is not an exception is a rule. We offer VIP services and all the possibilities for romantic getaways, family vacations, sports and adventures escape.

Reservations: (506) 2239 7364 - Fax: (506) 2239 7366
Hotel: (506) 2709 8197
email: info@manatuscostarica.com - www.manatuscostarica.com
Tortuguero - Costa Rica

Ours the 12 luxurious units have:

- Luxury Finishings
- Air Conditioning
- Satellite TV
- Private terrace with bench
- Mini Bar
- Two queen size beds
- Outdoor private patio with shower
- Luxury baths
- Wi-Fi

Hotel Facilities / VIP Services

- Bar and restaurant a la carte
- Swimming Pool, exuberant gardens
- Private Forest Preserve
- Private Boat
- Excursions and activities
- Panoramic Dock
- Laundry service
- Covered walkways
- Wi-Fi

Spa

Spa services are offered upon request delivered on premises – private solarium has been specially designed for this purpose. Our therapists can offer:

- Relaxing Massage
- Stone Massage
- Manicure and Pedicure
- Facials
- Hair Treatment
- Hair Removal with Wax
- Braids

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Internet Service

Computers with internet connection can be used at our lobby area.

Our Bar and Restaurant

The best service is offered at the “Ara Macaw” a la carte Restaurant. It will please all your senses with the exclusively designed menu by a renowned international chef. Our cuisine, defined as afro-Caribbean fusion shows a special combination of local Caribbean flavors and scents. Guests have also a choice among more traditional and cosmopolitan dishes.
To celebrate special moments, or to share the most romantic evenings our “Morpho Bar”, will deliver you a unique sense of serenity and a peaceful atmosphere so you can enjoy any of our extraordinary cocktails.

Activities

- **Fishing Tour**
  The fishing tour provides the opportunity to enjoy the lifestyle of the sport
  fishing and it is as well an excellent option to pass time of quality with family or friends.

- **Kayaks**
  There are few ways to see the wildlife as intimately as from kayak that quiet and smoothly slides among the colourful water channels.

- **Turtle Tour**
  Be part of this incredible phenomenon of the nature in the most important site of the western part of the Caribbean for the egg-laying of the Green Turtle (Only in July, August, September, and October).

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THE MANATEES' CONSERVATION

Our main concern is nature conservation and the preservation of threatened species such as the manatee. For that reason, we join forces with the Manatee Conservation Foundation, with the objective to create an information program for the community to understand their behavior and protect their habitat.
Thanks to that effort, our hotel was awarded with the "National Geographic Flag", which we exhibit to remind us Dr. Bernard Nietschmann's words on that occasion:

"To preserve the silent sirens (manatees) who live under the black waters…"
-Dr. Bernard Nietschmann.-

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MANATUS HOTEL
RACK RATE 2025.

Rates from January 01st 2027 until December, 31st 2027

TEMPORADA A						
Ene	Feb	Mar	Abril	Jul	Ago	Dic
Paquete				Tarifa		Ocup.
2 Días 1 Noche				$415		SGL
2 Días 1 Noche				$372		DBL
2 Días 1 Noche				$342		TPL
2 Días 1 Noche				$308		QPL
3 Días 2 Noches				$591		SGL
3 Días 2 Noches				$527		DBL
3 Días 2 Noches				$475		TPL
3 Días 2 Noches				$444		QPL
Noche adicional				$224		ADULTO

TEMPORADA B				
Mayo	Jun	Set	Oct	Nov
Paquete			Tarifa	Ocup.
2 Días 1 Noche			$343	SGL
2 Días 1 Noche			$304	DBL
2 Días 1 Noche			$275	TPL
2 Días 1 Noche			$260	QPL
3 Días 2 Noches			$487	SGL
3 Días 2 Noches			$425	DBL
3 Días 2 Noches			$391	TPL
3 Días 2 Noches			$361	QPL
Noche adicional			$189	ADULTO

**** Rate per person**

The package Includes

- Lodging, all meals.
- 3 days 2 nights package includes three excursions with guide: one tour to the town and two water channels tours.
- 2 days 1 night package includes two excursions with guide: one tour to the town and one water channels tour.
- All taxes

Not included on the package

- Ground transfer: San Jose – (Pavona / Caño Blanco) – San Jose
- Boat transfer: (Pavona / Caño Blanco) – Tortuguero – (Pavona / Caño Blanco)
- Breakfast on route and lunch on route
- Alcoholic beverages, sodas, bottled water
- Entrance to the museum of turtle – USD $2 per pax. (Subject to change)
- Entrance to the National Park- USD $15 per pax (Subject to change)
- Night tour of egg-laying of turtles (Jul. to Oct.) USD $50 per pax (Subject to change). Must be paid in cash at the hotel.

***The transfer will cost $98.00 each way per person. This includes the bus, boat and meals at route. For only the boat the cost is $49.00 per person each way and the meals at route are not included.

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General Conditions

- Check in at 12:30 MD – Check out at 9:00 AM
- We do not admit groups larger than 6 rooms – only upon request
- No Pets admitted - of any type
- We reserved the right to load a supplement for the dinners or celebrations of Christmas and New Year, that won't be of compulsory purchase.
- Maximum weight 10kg luggage per person = 25lbs
- Limit of Maxim capacity by room is of 4 people.

Children Policies

- All the kids under 10 years old have a special rate.

Guides Policies

- Guides in groups with more of 6 rooms will be receiving CPL with room and meals for guides.
- Guides in groups from 4 to 5 rooms must be paid 25% of our SGL rack rates for the guide package.
- Guides in groups from 1 to 3 rooms must be paid 50% of our SGL rack rates for the guide package.
- Guides in regular room of the hotel must be paid regular net rates of the agency.

Policies of Payment for FIT'S and Groups

Due to the small size of our hotel and to its remote location, the prepayment of all reservation is necessary. A deposit of 100% is required 30 days before the arrive of the clients or the reservation will be cancelled. The reservations are confirmed once the total amount is received by our office with a deposit in our bank account and 60 days before the check in of the guests in the case of GROUPS.
Reservations made within 30 days before (FIT's) or 60 days earlier (groups) of the check in to the hotel, will have two business days to confirm and pay or cancel without any surcharge.

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Bank Accounts for Payments
Bank account in dollars U.S. $:

Banco de San Jose (BAC) # 905887964 / CC10200009058879648/ CR73010200009058879648

Under the name of: **La Casa del Manatí S.A.**
Please to send copy of deposit by email info@manatuscostarica.com

Banco de Costa Rica (BCR) # 001-0463138-2 / CC 15201001046313824/ CR49015201001046313824

Under the name of: **La Casa del Manatí S.A.**
Please to send copy of deposit by email info@manatuscostarica.com

Banco Nacional de Costa Rica (BNCR) # 100-02-037-600820-5/ CC15103710026008201/ CR13015103710026008201

Under the name of: **La Casa del Manatí S.A.**
Please to send copy of deposit by email info@manatuscostarica.com

Cancellation Policies for Groups

For purposes of these policies are understood as a group booking of 3 or more rooms for the same dates. Groups requiring more than 6 rooms are not admitted. Cancellations of reserved groups will have the following penalties: The days are counted as days before the check in of the clients.

- Before 60 days – No charges
- 59 to 30 days 10% of the amount of the bookings
- 29 to 15 days 25% of the amount of the bookings
- 14 to 08 days 50% of the amount of the bookings
- Less than 07 days, 100% of the amount of the bookings
- No refunds for “no shows”

Cancellation Policies for FIT´S

Cancellations of FIT's or individual passengers will have the following penalties: The days are counted as days before the check in of the clients.

- Before 30 days - without charges.
- 29 to 15 days 10% of the amount of the booking
- 14 to 10 days 25% of the amount of the booking
- 09 to 04 days 50% of the amount of the booking
- Less than 03 days, 100% of the amount of the booking
- No refunds for " no shows"

Refund policies for reservations cancellations:

Regarding the return money for paid and cancelled reservations, the hotel will only refund if the reservations was made directly at the hotel and if the reason was that the customer wasn't able to travel.

If the reservation was made through a travel agency that charges a commission, the hotel will cancel the reservation but it won't refund the money, it will issue a credit for either the customer or the travel agency staff.

The Hotel's booking and account department will send a memo via email or fax to the travel agency with the amount that will apply in favor of the agency. This credit is valid for a year.

Terms of payment and reimbursement in case of cancellation of booking by the hotel:

In case of natural emergencies, strikes, landslides or situations beyond the control of the Hotel and there is no possibility of providing the service both the transportation and accommodation.

THE HOTEL, reserves the right to return 70% of the reservation, the remaining 30% of it is to cover operating expenses.
Returns to the agencies shall be made through letters of credit by the amount corresponding to 70% net of booking, if it is a booking direct the hotel cover 70% of the reservation in cash within 24 hours.

If for reasons attributable to the hotel, this will assume the cost of lodging, meals, transportation and derivatives (over a period of time equivalent to the reservation made at the HOTEL), until the Hotel will be able to provide the service booked.

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