

# Cristal Ballena Boutique Hotel & Spa

## Travel Agent Rates 2027



FITS RATES (- 25%) (BOOKINGS 1-4 ROOMS)	JUNIOR SUITE RACK/NET	MASTER/FAMILY SUITE RACK/NET
Green Season (May 01-Dec 14)	\$ 312 / \$ 234	\$ 429 / \$ 322
High Season (Dec 15-22 and Jan 03-Apr 30)	\$ 345 / \$ 259	\$ 459 / \$ 343
Christmas Season (Dec 23-Jan 02)	\$ 435 / \$ 325	\$ 493 / \$ 369

MEALS	
3 courses: lunch or dinner	\$ 45
2 courses: lunch or dinner	\$ 39
Boxed lunch	\$ 19

Prices are per person, net, taxes included.

GROUP RATES (- 30%) (BOOKINGS 5 ROOMS and more)	JUNIOR SUITE RACK/NET	MASTER/FAMILY SUITE RACK/NET
Green Season (May 01-Dec 14)	\$ 312 / \$ 218	\$ 429 / \$ 299
High Season (Dec 15-22 and Jan 03-Apr 30)	\$ 345 / \$ 241	\$ 459 / \$ 321
Christmas Season (Dec 23-Jan 02)	\$ 435 / \$ 304	\$ 493 / \$ 345

ADDITIONAL PERSON	
Additional persons and children	
Additional person	\$ 54
Children 0-3 years	Free
Children 4-11 years	\$ 45
Net price per person, with breakfast and taxes included. Maximum 2 children per room	
Maximum people in one room	
- Master and Junior Suite: 3 adults or 2 adults and 2 children	
- Family Suite: 4 adults or 2 adults and 2 children	

### GENERAL

Rates are per night, per suite, for two persons, including buffet breakfast and indicated in US Dollars. Rates include government taxes (currently 13% I.V.). Rates are subject to change without prior notice. All confirmed and fully paid reservations are exempt from any rate changes.

### CHRISTMAS SEASON

Christmas and New Years Evening Dinner are obligatory and are not included in the room rates. The prices are \$69 for Christmas dinner and \$95 for New Year's dinner, including taxes, per person not commissionable.

### INDIVIDUALS (Fits)

#### Prepayment of Suites

30 days prior to guests check-in during High Season  
15 days prior to guests check-in during Green Season.

#### Cancellation and Refund Policies

Cancellation not received prior to the prepayment date:

##### - High Season:

29 to 16 days before arrival: 50% refund  
15 to 7 days before arrival: 25% refund  
7 to 0 days before arrival: no refund

##### - Green Season:

15 to 7 days before arrival: 50% refund  
7 to 0 days before arrival: no refund

### GROUPS (+5 Rooms)

#### Prepayment of Suites

50% to confirm reservation  
50% 30 days prior to arrival

#### Cancellation and Refund Policies for Groups

Cancellation received 60 days prior to arrival will be fully refunded, but the Hotel reserves the right to apply an US Dollar 30 administration fee. Cancellation not received prior to the prepayment date in High and Green Season:

- 60 to 30 days before arrival: 50% refund of the total amount  
- 29 to 16 days before arrival: 25% refund  
- 15 to 0 days before arrival: no refund

#### Drivers and Guides

From 1 to 4 rooms paid guides or drivers will receive a 50% discount of the rack rate and will be accommodate in guide-driver rooms. From 5 rooms paid the Hotel provides one complementary guide-driver room for both.

#### NO SHOW:

In case of no show the total amount of the reservation will be charged.

#### WRITTEN FORM:

In general all reservations, changes and cancellations must be received in writing via email or WhatsApp.

#### PAYMENTS

Deposits are made in: BN - Banco Nacional de Costa Rica

IBAN Dolares: CR16 0151 0111 0026 0002 26  
IBAN Colones: CR44 0151 0111 0010 0008 33

Please send a copy of the deposit receipt to our Reservation Office via email or WhatsApp.

Credit cards: we accept all major credit cards

